



Best Taste
for All



Sustainability Policy

As BTA, we place environmental, social, and governance-based sustainability at the core of our business model across all countries where we operate. Our objective is to use resources efficiently, minimize our environmental impacts, support the well-being of our employees and stakeholders, and lead the sustainable transformation of the airport food and beverage sector.

Sustainability is an integral component of our corporate strategy. BTA's sustainability approach is built upon the principles of strong governance, environmental responsibility, social contribution, and social inclusiveness. These four fundamental areas ensure that our activities are managed in a balanced and holistic manner within the framework of sustainability. This structure is implemented in alignment with the sustainability strategies of TAV Airports Holding and ADP Group, national and international regulations, and the United Nations Sustainable Development Goals.

Our top management provides leadership in defining, implementing, and monitoring sustainability objectives. Environmental, social, and economic impacts are evaluated holistically within corporate decision-making processes, based on the principles of ethical management, transparency, and accountability.

To combat climate change, BTA has established a monitoring system for the regular calculation of greenhouse gas emissions. Supported by a digital data infrastructure, this system enables institutionalized measurement and management of emissions, forming the basis for future reduction targets grounded in scientific methods. Increasing energy and water efficiency, reducing waste generation, encouraging recycling, and expanding circular economy practices are among our primary goals. Reducing plastic use, developing plant-based menus, protecting biodiversity, and fostering sustainable supply chain management while supporting supplier development and stakeholder engagement are the main activities carried out in this direction.

Within the framework of our social sustainability approach, we aim to cooperate with local producers, support women entrepreneurs, preserve gastronomic cultural heritage, and create social impact in the regions where we operate. Creating value together with society, contributing to local development, and generating positive impact through social responsibility projects are among our priorities.

Within the framework of our corporate values, we are committed to creating decent workplaces for all our employees without discrimination of language, religion, race, or gender, and to providing a fair, inclusive, and safe working environment. Commitment to human rights, ethical values, and the principle of equal opportunity are the cornerstones of our corporate culture. We aim to enhance all our employees' awareness and competencies regarding sustainability in order to generate positive impact.

We maintain transparent and continuous communication with our stakeholders and regularly evaluate their opinions and expectations. Our sustainability performance is regularly monitored, and we aim to share the results openly in accordance with internationally recognized criteria.

Technology and innovation are regarded as key components of our sustainability approach. By strengthening our processes with digital solutions and managing our environmental and social impacts through data-driven decision-making mechanisms, we ensure effective and efficient operations. In the event of crises or extraordinary circumstances, our focus is on minimizing environmental and social impacts and maintaining the sustainability of our operations through our agile structure.

Regular trainings and awareness activities are conducted to enhance the sustainability awareness of all employees. Through innovative, measurable, and continuously improving practices, we continue to create value for the environment, society, and the economy.

As BTA, we regard sustainability not only as a goal but as an expression of our responsibility toward the future. We declare and commit to creating long-term value in all our activities through a transparent, responsible, and innovative approach.